



Free calls to the US

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The Veterans of Foreign Wars

Operation Uplink

VFW Salutes the Armed Forces

FAQ· Frequently Asked Questions

Q Will my account be charged for calls to the U.S. made on March 14th, 2010?

A No. Calls to the U.S. made on March 14th, 2010 are paid for by a donation from the VFW's Operation Uplink

Q How do I take advantage of the free calls?

A It's automatic for new & existing SPAWAR Internet café subscribers. Place your call normally using your SPAWAR prepaid PIN. If you hear a greeting from your Free Call Day sponsor, your call is free.

Q What are my other calling options?

A If there's a SPAWAR Internet Café nearby and you don't have a SPAWAR account, you can call from the café using our phones and a Free Call Day PIN for non-account holders that is available from the café manager. If there is no café nearby and if your command supports morale calls over DSN, a **NEW DSN Free Call Day PIN option is available**. If you have permission from your command to use your unit's Class A DSN line, you should contact Operation Uplink soon to get a DSN Free Call Day PIN and an access number (**Email uplink@vfw.org Phone: 816-968-1102 or 1155**). On Free Call Day, provide the toll free access number to a Stateside DSN operator of your choosing and ask them to connect you. Once connected, simply enter the destination number and the DSN Free Call Day PIN. Your free call will be processed. Your call may end prematurely as morale calls over DSN are normally capped at 15 minutes. Share this info with others in your unit. The numbers can be reused and used concurrently with other Class A DSN lines at your location. NOTE: These options are available during Free Call Day hours ONLY. The Free Call Day PINs for non-account holders and for DSN access will only work during these Free Call Day periods (midnight to midnight EST).

Q During what period will the free calls be offered?

A Free calls occur from midnight Eastern Standard Time on 14 March to 0100hrs Eastern Daylight Savings Time on 15 March (full 24 hrs):

Iraq Time: 0800hrs 3/14/10 thru 0759hrs 3/15/10

Afghanistan Time: 0930hrs 3/14/10 thru 0929hrs 3/15/10

Q What calls are included?

A All calls to the U.S. are included as long as they are placed during the Free Call period. Calls to Canada and other countries will be charged at the standard rate

WE WANT TO HEAR FROM YOU!

Tell us how you've used Free Call Days and what the call means to you!

Send an email to: lferguson@vfw.org

